






2019 TRAINING

SACRAMENTO MANAGEMENT WORKSHOPS

Tuesday February 5	<i>Customer Service Essentials</i>	
Tuesday February 12	<i>Accountability: The Key to Improved Effectiveness and Sustained Results with Cami McLaren</i>	
Wednesday March 20	<i>Lifecycle of an Employee</i>	
Wednesday May 22	<i>Everything DiSC—Effective Communication Styles</i>	
Tuesday June 11	<i>New Hire Onboarding (Webinar)</i>	
Wednesday July 17	<i>Conflict Styles</i>	
Wednesday September 25	<i>New Manager Essentials</i>	
Wednesday October 23	<i>Performance Documentation</i>	
Tuesday December 3	<i>2020 Legal Update (Employment law updates for 2019 presented by legal counsel)</i>	

RESPECT IN THE WORKPLACE REQUIRED TRAINING FOR ALL CA EMPLOYEES

Manager Webinars (2.5 Hours)

January 24
February 27
March 26
May 1
June 5
July 11
August 20
September 19
October 29
November 21
December 17

Non-Manager Webinars (1.5 hours)

January 16
March 7
May 21
July 23
September 11
November 21

Manager In-Person Workshops (2.5 Hours)

April 10
June 18
September 12
November 12

Registration is available on our website: silvershr.com/training
Retained Clients receive discounted rates on all training
 Contact us at (916) 791-8506 for more information

These classes will fill quickly so set the dates aside and register early!