



# **2020 MANAGEMENT TRAINING**

***Reasonable Accommodation & the Interactive Process***  
Wednesday, March 18

***Conflict Management Styles*** (Postponed to 2021)

***SL II® (Formerly Situational Leadership II)*** (Postponed to 2021)

***New Hire Onboarding Webinar (updated for 2020)***  
Tuesday, September 15

***Performance Management & Feedback Essentials Webinar***  
Wednesday, September 23

***Implicit Bias Webinar***  
***Presented by Eric Glassman (Shaw Law Group, PC)***  
Wednesday, October 21



***Performance Documentation Webinar***  
Tuesday, November 3

***2021 Legal Update***  
*(Employment law updates for 2021 presented by Shaw Law Group, PC)*  
Tuesday, December 1 and other dates

---

## **RESPECT IN THE WORKPLACE**

Required Training for All CA Employees

### **Manager Webinars (2.5 Hours)**

March 10  
June 25  
September 10  
October 6  
December 3

### **Non-Manager Webinars (1.5 hours)**

February 26  
May 7  
July 15  
September 17  
November 17  
December 9

---

*We also offer on-demand webinars.*

**Registration information is available on our website:**

**[silvershr.com/training](http://silvershr.com/training)**

*Contact us about private workshops such as:*

*Respect in the Workplace, Communication Styles (Everything DiSC®) & Clifton Strengths®*

**(916) 791-8506 for more information**